

SERVICE AGREEMENT

Agreement no. SA-2026-031 · Made on 3 February 2026

Between Orchard Lane Analytics Lda., Avenida do Farol 12, 1100-300 Porto Calmo ("the Provider"), and Pemberton Kite Co., 9 Willowmere Street, Ashby Vale ("the Client").

1. Services

The Provider will deliver a monthly sales dashboard and one data quality report per quarter, as described in Annex A. Changes to the scope need written approval from both parties.

2. Term

This agreement starts on 1 March 2026 and runs for twelve months. It renews for another twelve months unless either party gives notice at least 60 days before the end of the term.

3. Fees and payment

The Client pays a fixed fee of EUR 2,400 per month, plus VAT. The Provider invoices on the first working day of each month, and invoices are due within 30 days.

4. Confidentiality

Each party keeps the other party's business information confidential during the term and for three years after it ends, except where the law requires disclosure.

5. Termination

Either party may end this agreement with 30 days' written notice if the other party breaches a material term and does not fix the breach within that notice period.

6. Governing law

This agreement is governed by the laws of the place where the Provider is registered.

For the Provider
Marisol Tavenner
Managing Director

For the Client
Jonah Brightwell
Operations Lead